

Out of State Academic Student Complaint Procedure for Rogue Community College

In compliance with the Higher Education Opportunities Act of 2008, the U.S. Department of Education (USDOE) conducted a Negotiated Rule Making Process in 2010, and institutions offering distance education must provide enrolled and prospective students with contact information for filing complaints with its accrediting agency and with the appropriate state agency for handling complaints in the student's state.

Students enrolled in online classes at Rogue Community College who reside out-of-state should follow the Student Grievance Procedures outlined in Rogue's [Student Rights, Freedoms and Responsibilities](#) handbook under section 10.0 to help resolve any concerns. Online students have the same rights and responsibilities as those students who are enrolled and attend on-campus classes. Below are links to complaint policies and forms Rogue Community College has specific procedures to follow:

- [Human Rights Policy](#)
- [Student Account Petition](#)

If, after following Rogue Community College's procedures, the issue is still not resolved internally and the student would like to continue steps to find a resolution, students can contact the following appropriate state agency's or accrediting bodies:

Rogue Community College is regionally accredited by the Northwest Commission on Colleges and universities (NWCCU). Information regarding their complaint process can be found on the [NWCCU website](#).

Students may also contact the Oregon Department of Community Colleges and Workforce Development (CCWD) by phone at (503) 947-2430, by their [web-site](#) or by e-mail at Luis.Juarez@state.or.us.

Complaint Contacts by Location

Alabama

Alabama Department of Postsecondary
Education
<http://www.accs.cc/complaintform.aspx>

Alaska

Alaska Commission on Postsecondary
Education
<http://akadvantage.alaska.gov/>

Arizona

Arizona State Board for Private Postsecondary
Education
[Student Grievance Procedure](#)

Arkansas

Arkansas Department of Higher Education
[Student Grievance Procedure](#)(pdf)

California

Bureau for Private Postsecondary Education
<http://www.bppe.ca.gov/enforcement/complaint.shtml>

Colorado

Colorado Department of Higher Education
[Student Grievance Procedure](#)

Connecticut

The Office of Financial and Academic Affairs for
Higher Education
[CP2 Complaint Form](#) (pdf)

Delaware

Delaware Department of Education
<http://www.doe.k12.de.us/>

Florida

Florida Department of Education
[Student Grievance Procedure](#)

Idaho

Idaho Board of Education
[Student Complaint Procedure](#)

Indiana

Indiana Commission on Proprietary Education
<http://www.in.gov/cpe/2329.htm>

Iowa

Iowa College Student Aid Commission
[Student Complaints](#)

Kansas

Board of Regents
[Student Grievance Procedure](#)

Kentucky

Kentucky Council on Postsecondary Education
[Student Grievance Procedure](#)

Louisiana

Louisiana Board of Regents
[Student Grievance Procedure](#)

Maine

Maine's Public Universities
www.maine.edu

Maryland

Maryland Higher Education Commission
[Student Grievance Procedure](#) (pdf)

Massachusetts

Massachusetts Board of Higher Education
[Student Grievance Procedure](#)

Michigan

Michigan Department of Energy, Labor &
Economic Growth
[Student Grievance Procedure](#)

Minnesota

Minnesota Office of Higher Education
[Student Grievance Procedure](#)

Mississippi

Mississippi Commission on College
Accreditation
<http://www.mississippi.edu/mcca/>

Missouri

Missouri Department of Higher Education
[Student Grievance Procedure](#) (pdf)

Montana

Montana University System, Montana Board of
Regents
<http://mus.edu/board/>

Nebraska

Nebraska Department of Education, Private
Postsecondary Career Schools
[Complaint Form](#) (pdf)

Nevada

Nevada Commission on Postsecondary
Education
[Student Grievance Procedure](#)

New Hampshire

New Hampshire Postsecondary Education
Commission
[Student Grievance Procedure](#)

New Jersey

New Jersey Commission of Higher Education
[Student Grievance Procedure](#)

New Mexico

New Mexico Higher Education Department
[Student Grievance Procedure](#)

North Carolina

North Carolina Community College System,
Office of Proprietary School Services
[Student Grievance Procedure](#)

North Dakota

North Dakota University System
[Student Complaints Procedure](#)

Ohio

Ohio State Board of Career Colleges and
Schools
[Student Grievance Procedure](#)

Oklahoma

Oklahoma State Regents for Higher Education
www.okhighered.org

Oregon

Department of Education - Private and Career
Schools Office
<http://www.ode.state.or.us/search/results/?id=83>

Pennsylvania

Pennsylvania Department of Education
[Student Grievance Procedure](#)

Puerto Rico

Puerto Rico Council on Higher Education
<http://www2.pr.gov/agencias/cepr/Pages/default.aspx>

South Carolina

South Carolina Commission on Higher
Education
[Student Grievance Procedure](#) (pdf)

South Dakota

South Dakota Board of Regents
[Student Grievance Procedure](#)

Tennessee

Tennessee Higher Education Commission
[Complaint Form](#)

Texas

Texas Higher Education Coordinating Board
[Student Grievance Procedure](#)

Utah

Utah Division of Consumer Protection
[Student Grievance Procedure](#)

Vermont

Vermont State Board of Education
[Student Grievance Procedure](#) (pdf)

Virginia

Private & Out-of-State Postsecondary
Education, State Council of Higher Education for
Virginia
[Student Grievance Procedure](#) (pdf)

Washington

Washington Higher Education Coordinating
Board
http://www.wtb.wa.gov/PCS_Complaints.asp

Washington DC

Education Licensure Commission
<http://osse.dc.gov/service/public-complaints>

West Virginia

West Virginia Higher Education Policy

Commission

[Student Grievance Procedure](#) (pdf), Section 14
of Series 20

Wisconsin

Wisconsin Educational Approval Board

[Student Grievance Procedure](#)